**DOLLIS VALLEY REGENERATION**

**DOLLIS VALLEY PARTNERSHIP BOARD MEETING**

**Hope Corner Community Centre**

**21st September 2023 7PM**

**MINUTES/ACTIONS**

**IN ATTENDANCE:**

Anil Ramlogan Resident Member

Nigel Eade Resident Member

Lorraine Takaira Resident Member

James Pitayankul Resident Member

Mary Boland Resident Member

Jennifer Vihete Resident Member

Ozie Hassan Resident Member

Jenil Patel Resident Member

Nick Coymn Resident Member

Tracy Nisbett L&Q

Paul Kyle L&Q

Stefan Taylor Countryside Properties

Nicola Bird LBB

Hemali Wagaman LBB

Cllr Zahra Beg LBB

Mo Ali PPCR

Pamela Kovachich PPCR

**APOLOGIES**

Sharon Naughton L&Q

Janet Nestor Member (Hope Corner)

Jackie Adamou Resident Member

Christine Picard Resident Member

Cllr Tim Roberts LBB

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| Item No. | | Description | | Action Owner | |
| **1.0** | | **INTRODUCTIONS / New Chair & Member introductions** | |  | |
| **1.1**  **1.2** | | Apologies – Noted above.  Tracy Nisbett as Regeneration and Communities Coordinator replacing Simone Taylor | | Note  Note | |
| **2.0** |  | | **Minutes & Matters Arising** | |  | |
| **2.1**  **2.2**  **2.3**  **2.4**  **2.5**  **2.6** |  | | Minutes of last meeting agreed.  **Grounds Maintenance** – Issue with overgrown shrubs near Unicorn View. Paul to look into. – the tree was trimmed back however because there was a birds nest it wasn’t completely cut back.  This will be done when the bird season has passed end of august.  **Zephyr House** – Members request the front entrance area be cleaned. Paul to arrange with the caretaker. Caretakers have been asked to deep clean the front entrance area on a regular basis.  **Hera Avenue** – Lots of alcohol bottles being dumped. Paul to investigate if the area is L&Q responsibility to maintain. This is not L & Q land.  **L&Q Aftercare –** Residents report lack of response from L&Q Aftercare when reporting defects. Members report no response for weeks which is unacceptable. Paul to raise with Aftercare. PK contacted aftercare team to chase residents responses.  **Street lighting –** Countryside informed the meeting that temporary street lighting is now in place on roads such as Odysseus Drive and Dollis Valley Drive. | | Info  Info  Info  Info  Info  Info | |
| **3.0** |  | | **Board Aims & Objectives** | |  | |
| **3.1** |  | | Chair provided a brief overview of the Board’s role and current responsibilities and asked Members to consider what their priorities for the coming year were and what training requirements they had. | | All | |
| **4.0** |  | | **Setting up RA** | |  | |
| **4.1**  **4.2**  **4.3**  **4.4**  **4.5** |  | | PPCR spoke briefly about the different models the members could consider when determining how the board should develop.  Members to feed back at next meeting and a forward plan to be developed and identify training requirements, by carrying out a learning needs analysis and arranging awaydays, to look at capacity building, both individually and as a group.  Members to see case studies which showed good and bad examples of resident associations who had transitioned in similar circumstances to what the Partnership Board will. Case studies to be shared at next meeting.  Chair to forward current constitution to PPCR for review.  Tracy to contact L&Q Residents Involvement Team to provide support | | Info  All  All  Chair  TN | |
| **5.0** |  | | **Brook Valley Gardens – Residents Issues** | |  | |
| **5.1** |  | | Chair presented list of complaints he received from residents including a data breach, and requested the New Countryside Head of Customer Services or line manager to attend board meetings.  Countryside will be available on the estate every Tuesday, to meet with residents. | | CS  CS | |
| **6.0** |  | | **Officers Update** | |  | |
| **6.1**  **6.2**  **6.3** |  | | **L&Q Update**  **Phase 3 Defects –** L&Q and Countryside are continuing to log defects reported by residents and resolve them in a timely manner.  **Resident Surgeries** – Surgeries are still not currently being held as phase 4 has not yet started on site. These will return when phase 4 commences. Tracy will advise what days and frequency these will be held. Outside of the surgeries Tracy is available to discuss anything regeneration related and can be contacted by email and phone.  **Hope Corner** – No update. Janet to provide update at December’s meeting.  **LBB update**  **Freehold issue** – LBB are still progressing and will contact leaseholders when they are able to.  **Parking consultation** **BC/001749-02/1** – Members have requested LBB invite the Parking Team to a future meeting with members, to discuss how changes to parking provision could impact Dollis Valley residents.  **Barnet Playing Fields playground refurbishment consultation** – This consultation is now complete.  **Countryside Update**  **Phases 4 & 5 update** – This is still under review between Countryside, L&Q and London Borough of Barnet. Work is continuing between all parties to provide a viable scheme.  Highway works and road adoptions are underway, and a letter including site plan, sent out to residents on 25th September, informing them of works.  Countryside will commence clearing their compound and surrounding area.  **Barnet Homes Update**  **Vacant Possession date –** Remains as January 2025 | | Info  Info  Info  LBB  Info  Noted  Info  Info  Info  Note | |
| **7.0** |  | | **L&Q Housing Management** | |  | |
| **7.1**  **7.2**  **7.3**  **7.4** |  | | L&Q Housing Management advised that it was communicated in the Welcome Letter sent in February, that residents are to receive refunds for services that were not provided. Letters to residents were sent out w/c 21st September 2023.  **Replacing Managing Agent –** Residents are advised to seek legal advice regarding this matter.  **Increase in disabled parking near Hope Corner –** Chair and Housing Management to meet with Janet to discuss  **Hyperoptic services** - L&Q to update earlier phases whether Hyperoptic is possible.  **John O’Connor** – residents are happy with the service provided. Paul to pass on feedback | | Info  Info  Chair/PK  PK  PK | |
| **8.0** |  | | **AOB** | |  | |
| **8.1** |  | | **Increased parking on Phases 4 and 5 –** LBB advised that parking requirements have been agreed by Planning and planning permission has been awarded. | | Note | |
|  |  | | **DATE OF NEXT MEETING** | |  | |
|  |  | | Wednesday 6th December 2023 | |  | |